



General terms and conditions of sale.

**Our workmanship warranty:**

All equipment manufactured and sold by *Plasma Process Group, Inc.* is warranted to be free of defects and workmanship when shipped. The warranty on all equipment is for one year commencing (a) on final acceptance or (b) 30 days from shipping, whichever occurs first. This warranty covers the cost of parts and labor. Expendable and consumable items, such as grid assemblies, RFN collectors and discharge chambers are excluded from this warranty. This warranty supersedes all other warranties, expressed or implied. *Plasma Process Group, Inc.* assumes no contingent liability for damages or loss of production.

Expendable items, including, but not limited to, grid assemblies, RFN collectors, discharge chambers, filaments, fuses, o-rings and seals are specifically excluded from the foregoing warranties and are not warranted.

Seller assumes no liability under the above warranties for equipment or system failures resulting from (1) abuse, misuse, modification or mishandling; (2) damage due to forces external to the equipment including, but not limited to, flooding, power surges, power failures, defective electrical work, transportation, foreign equipment/attachments or Buyer-supplied replacement parts or utilities or services such as process gas; (3) improper operation or maintenance or (4) failure to perform preventative maintenance in accordance with Seller's recommendation (including keeping an accurate log of preventative maintenance). In addition, this warranty does not apply if any equipment or part has been modified without the written permission of Seller.

**Equipment safety and compliance:**

All equipment manufactured and sold by *Plasma Process Group, Inc.* is manufactured using quality materials and products. Upon request, *Plasma Process Group, Inc.* will provide material safety data sheets of our material goods. All of our manufactured electronic equipment is designed for ROHS compliance, however, it is not CE certified.

**Lead time:**

All equipment manufactured and sold by *Plasma Process Group, Inc.* will be fabricated in a timely manner. Estimated shipping dates for purchased equipment are subject to change if there are unexpected interruptions in the supply chain. All customers will be notified by *Plasma Process Group, Inc.* if there will be any delays with the shipment of purchased goods, however, *Plasma Process Group, Inc.* will not be held liable for such delays.

**Blanket orders:**

All items for split deliveries must be received within 1 year.

**System orders:**

50% due upon order, 40% due upon delivery, 10% due upon acceptance.

**Valued international customers:**

As an international supplier of Ion Beam Source products and services, *Plasma Process Group, Inc.* would like to thank you for your inquiry. As a professional supplier of quality products and services to all of our customers, we would like to forward this important and necessary information to you. In the event that you choose to purchase products and/or services from *Plasma Process Group, Inc.*, it is recommended that we notify you in advance that *Plasma Process Group, Inc.*, will be in support of and in compliance with all rules and regulations set forth by the United States Government for exportation and/or importation of our products and services. Your order may require licensing and regulatory forms to be completed and submitted by you the customer prior to shipment of your order. If you the customer refuse compliance of the required documentation needed to complete the sale, *Plasma Process Group, Inc.*, will refuse shipment.